

IEEE Membership Development Conference Call / Web Cast

16 April 2011





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Today's Edition

Membership Statistics and Goals Update – Jaime Moesch

Preview Topic

IEEE Member Discounts – Lynn Koblin

Region MD Reports

- Region 7 Lawrence Whitby
- Region 9 Gustavo Giannattasio

Business Cycle Spotlight

Life Member Committee Activities – George McClure

Updates / Wrap-Up / Direction - Aleksandar Szabo

Open Floor Q&A

Subject Appendix: SAMIEEE and Arrears Recovery, Step by Step





Today's Speakers



Lawrence Whitby Region 7 MD Chair



Lynn Koblin Manager, IEEE Member Discounts



Aleksandar Szabo Chair, IEEE MRRC



Jaime Moesch
Director, Member Strategy



Gustavo Giannattasio Region 9 MD Chair





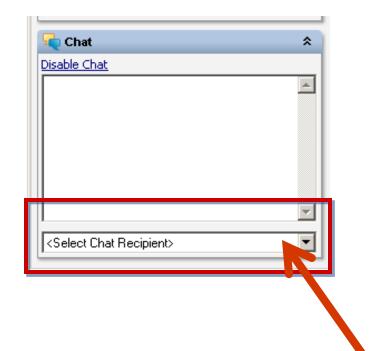


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Web Cast Notes

Webcast presentation will be available on <u>new MD</u> online community at http://oc.ieee.org (general access page) or http://ieee-md-net.oc.ieee.org/main for the MD Community/Group. You will need to use your IEEE web account for access. Once in, the presentation will be posted under the "Content" Tab. If you wish to join, please send email to c.downer@ieee.org for an invite.

Attendees will hear the broadcast via their computer, or dial into the phone using the dial-in numbers provided. An Operator will assist during the webcast.

This webcast is recorded. Presentation and audio will be available as an "on-demand" resource — URL and announcement to be posted in the MD online community (please see access above).





Webcast Notes – Raising Questions

- When we reach the Q&A portion of the webcast, the Operator will announce any attendees who have a question, may place their question in queue.
- Place your question in queue by pressing 1, then 4 on your phone. The Operator will announce them in the order received.
- You can continue to ask topical questions using the chat box during the entire webcast. They will be presented by our Moderator to the appropriate presenter for response.
- Some questions in the Chat Box may be responded to during the webcast by presenters or Moderator.







Membership Statistics & Goals Update

March 2011





Presented by:

Jaime Moesch

Director, Member Strategy
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Some changes in monthly Webcast stats update ...



To provide more time for other topics / speakers, and in light of membership stat details being published monthly in MD Reports

Webcast reporting ...

- Addition of 'business cycle priority' slide first slide of stats update
- Consolidation of month-over-month tracking
- Consolidation of retention reporting, total and first-year
- Abridging Society stats update to high-level overview
 - Individual Societies detail are published in 'MD Monthly' Rpt.

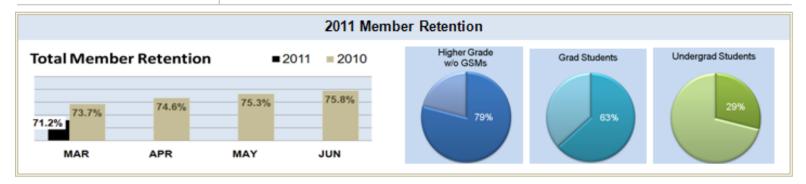
Thank you to Aleksandar for sharing feedback - welcome continuous input from webcast attendees





March 2011 Dashboard – IEEE Membership

Snapshot	'1 '	Mar 1 vs. '10	% Change	Mar '11	Mar '10	Feb '11	% Change Feb '11 - Mar '11
IEEE Membership	•	2,954	+ 0.9%	339,191	336,237	315,884	+ 7.3%
Honorary	^	2	+ 6.9%	31	29	31	-
 Fellow 	^	163	+ 2.5%	6,653	6,490	6,508	+ 2.2%
 Senior Member 	^	859	+ 2.8%	31,559	30,700	30,822	+ 2.4%
 Member 	^	1,457	+ 0.7%	205,081	203,624	196,342	+ 4.5%
Associate Member	~	(479)	-3.9%	11,648	12,127	10,874	+ 7.1%
 Graduate Student 	^	725	+ 2.0%	37,057	36,332	32,933	+ 12.5%
 Undergraduate Student 	^	227	+ 0.5%	47,162	46,935	38,374	+ 22.9%
Society Memberships	•	1,626	+ 0.6%	285,276	283,650	269,834	+ 5.7%
 18 Societies up > 1% 	^	5,897		0 1			
 9 Societies +/- 1% 		(10)			_	ses, with all counts i up year-over-year	_
 11 Societies down > 1% 	~	(4,261)		,			-, -, 31 -0.070.





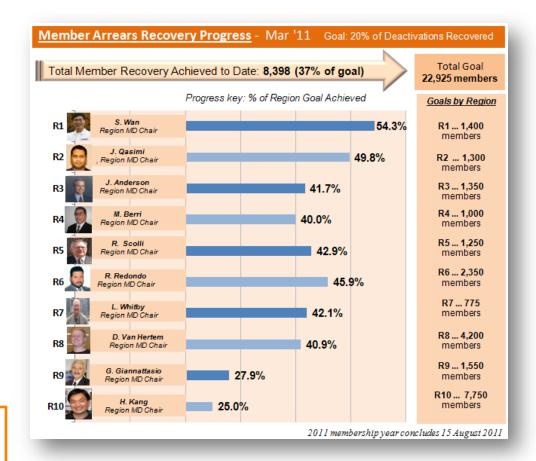


Arrears Recovery Update

Goal: Recover 20% of the total members deactivated in February ... 22,925 globally

Impact of Arrears-Recovery

- Drives IEEE member retention rates, and accelerates member gains (easier to retain than recruit)
- Drives Society membership growth
- Increases the renewal opportunity for the 2012 membership year
- HQ runs arrears-recovery campaigns and courtesy calls through June—additional print invoice going out 1st week of May
- Section arrears-recovery outreaches are still encouraged
- Regions 8, 9, 10 have e-Membership option to to promote

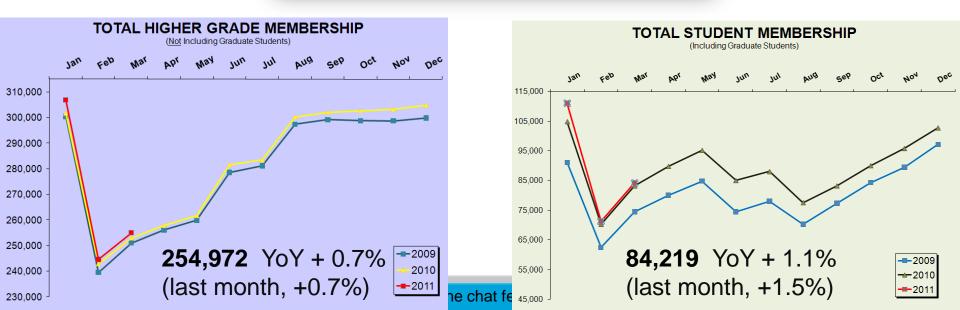






Monthly Growth, YoY - March





Active Membership by Region

				Ge	ograph	nic IEEE	Memb	ership	Summa	ıry - Ma	rch 201	1				
	HIG	HER GRAI	DE w/o GS	Ms	GRADUATE STUDENTS				UNDERGRADUATE STUDENTS				TOTAL MEMBERS			
REGION	2011	2010	Cha	inge	2011	2010	Cha	inge	2011	2010 Change		inge	2011	2010 Chan		inge
			#	%			#	%			#	%			#	%
1	27,618	28,411	(793)	-2.8%	1,963	2,033	(70)	-3.4%	1,764	2,001	(237)	-11.8%	31,345	32,445	(1,100)	-3.4%
2	24,316	24,864	(548)	-2.2%	1,894	1,958	(64)	-3.3%	1,892	2,086	(194)	-9.3%	28,102	28,908	(806)	-2.8%
3	21,354	21,837	(483)	-2.2%	2,417	2,544	(127)	-5.0%	2,742	2,699	43	1.6%	26,513	27,080	(567)	-2.1%
4	16,248	16,610	(362)	-2.2%	1,857	1,920	(63)	-3.3%	2,034	2,131	(97)	-4.6%	20,139	20,661	(522)	-2.5%
5	21,245	21,530	(285)	-1.3%	1,898	1,963	(65)	-3.3%	2,329	2,324	5	0.2%	25,472	25,817	(345)	-1.3%
6	43,082	43,971	(889)	-2.0%	3,175	3,232	(57)	-1.8%	3,028	3,212	(184)	-5.7%	49,285	50,415	(1,130)	-2.2%
R 1-6	153,863	157,223	(3,360)	-2.1%	13,204	13,650	(446)	-3.3%	13,789	14,453	(664)	-4.6%	180,856	185,326	(4,470)	-2.4%
7	11,030	11,073	(43)	-0.4%	1,943	1,968	(25)	-1.3%	1,383	1,606	(223)	-13.9%	14,356	14,647	(291)	-2.0%
8	42,583	41,499	1,084	2.6%	10,799	10,248	551	5.4%	7,479	7,756	(277)	-3.6%	60,861	59,503	1,358	2.3%
9	6,450	5,602	848	15.1%	1,498	1,282	216	16.8%	3,953	3,716	237	6.4%	11,901	10,600	1,301	12.3%
10	41,046	37,573	3,473	9.2%	9,613	9,184	429	4.7%	20,558	19,404	1,154	5.9%	71,217	66,161	5,056	7.6%
R 7-10	101,109	95,747	5,362	5.6%	23,853	22,682	1,171	5.2%	33,373	32,482	891	2.7%	158,335	150,911	7,424	4.9%
TOTAL	254,972	252,970	2,002	0.8%	37,057	36,332	725	2.0%	47,162	46,935	227	0.5%	339,191	336,237	2,954	0.9%
% R1-6	60%	62%			36%	38%			29%	31%			53%	55%		
% R7-10	40%	38%			64%	62%			71%	69%			47%	45%		





Member Renewals - 2011



★ Top Region to date ● Runners up

... w/ YoY comparisons

				IEEE	Membersl	hip <u>Rene</u>	wal / Re	<u>tention</u> -	March 20	11 w/ Yo	Y Comp	arison					
NO	Н	IGHER GRAI	DE w/o GSN	1	GRADUATE STUDENTS				UNDERGRADUATE STUDENTS					TOTAL MEMBERS			
REGION	Opportunity	Renewed	%, '11	%, '10	Opportunity	Renewed	%, '11	%, '10	Opportunity	Renewed	%, '11	%, '10	Opportunity	Renewed	%, '11	%, '10	
1	31,015	25,976	83.8%	85.0%	1,887	1,287	68.2%	70.4%	1,598	716	44.8%	47.7%	34,500	27,979	81.1%	82.7%	
2	27,415	22,842	83.3%	84.4%	1,782	1,238	69.5%	71.8%	1,639	757	46.2%	51.6%	30,836	24,837	80.5%	82.0%	
3	24,565	19,882	80.9%	82.5%	2,310	1,636	70.8%	72.8%	2,037	931	45.7%	46.5%	28,912	22,449	77.6%	79.3%	
4	18,692	15,319	82.0%	83.7%	1,745	1,227	70.3%	71.6%	1,676	774	46.2%	51.0%	22,113	17,320	78.3%	80.5%	
5	24,124	19,748	81.9%	83.1%	1,757	1,229	69.9%	72.1%	1,816	807	44.4%	46.9%	27,697	21,784	78.7%	80.3%	
6	48,471	39,861	82.2%	83.4%	3,022	2,087	69.1%	70.3%	2,647	1,191	45.0%	46.7%	54,140	43,139	79.7%	81.0%	
R 1-6	174,282	143,628	82.4%	83.7%	12,503	8,704	69.6%	71.4%	11,413	5,176	45.4%	48.2%	198,198	157,508	79.5%	81.1%	
7	12,952	10,242	79.1%	80.7%	1,773	1,379	77.8%	81.6%	1,193	639	53.6%	60.6%	15,918	12,260	77.0%	79.4%	
8	50,063	37,896	75.7%	77.3%	9,670	6,814	70.5%	74.3%	7,719	2,742	35.5%	39.7%	67,452	47,452	70.3%	72.6%	
9	7,819	5,099	65.2%	65.4%	1,420	875	61.6%	69.1%	5,327	1,150	21.6%	23.1%	14,566	7,124	48.9%	50.6%	
10	47,629	34,597	72.6%	74.1%	9,480	4,289	45.2%	48.7%	22,629	4,278	18.9%	21.6%	79,738	43,164	54.1%	57.1%	
R 7-10	118,463	87,834	74.1%	75.7%	22,343	13,357	59.8%	64.0%	36,868	8,809	23.9%	27.2%	177,674	110,000	61.9%	64.8%	
TOTAL	292,745	231,462	79.1%	80.6%	34,846	22,061	63.3%	66.8%	48,281	13,985	29.0%	32.4%	375,872	267,508	71.2%	73.7%	





Comparative Retention – Total vs. First-Year Members

		-Grade	tara da la companya	e Student		ate Student
REGION	Men	nbers	Men	bers	Men	bers
	Total	First-Year	Total	First-Year	Total	First-Year
R1	83.8%	35.6%	68.2%	49.3%	44.8%	36.0%
R2	83.3%	35.2%	69.5%	48.9%	46.2%	39.5%
R3	80.9%	32.5%	70.8%	56.3%	45.7%	40.2%
R4	82.0%	34.3%	70.3%	55.8%	46.2%	39.8%
R5	81.9%	35.5%	69.9%	53.7%	44.4%	37.7%
R6	82.2%	35.4%	69.1%	49.4%	45.0%	37.6%
R7	79.1%	38.3%	77.8%	62.0%	53.6%	43.2%
R8	75.7%	35.7%	70.5%	55.7%	35.5%	26.2%
R9	65.2%	25.4%	61.6%	41.3%	21.6%	17.0%
R10	72.6%	32.1%	45.2%	29.6%	18.9%	15.1%
Mar '11	79.1%	33.8%	63.3%	44.4%	29.0%	22.7%
Mar '10	80.6%	36.2%	66.8%	48.2%	32.4%	25.1%

Member Recruitment – 2011 Membership Year, Cumulative YoY

74%

70%

New data chart

				Cı	umulativ	ve <u>Recr</u>	uitmen	<u>t</u> 16 A	ug '10 i	through	ı Feb '1	1				
REGION	HIG	HER GRA	DE w/o GS	Ms	G	RADUATE	STUDENT	r s	UND	ERGRADU	ATE STUD	ENTS		TOTAL M	EMBERS	
KEGION	2011	2010	Cha	inge	2011	2010	Cha	Change		2010	Cha	inge	2011	2010	Cha	ange
			#	%			#	%			#	%			#	%
1	602	620	(18)	-2.9%	358	404	(46)	-11.4%	744	957	(213)	-22.3%	1,704	1,981	(277)	-14.0%
2	604	614	(10)	-1.6%	361	427	(66)	-15.5%	761	929	(168)	-18.1%	1,726	1,970	(244)	-12.4%
3	523	613	(90)	-14.7%	479	586	(107)	-18.3%	1,368	1,303	65	5.0%	2,370	2,502	(132)	-5.3%
4	427	398	29	7.3%	352	422	(70)	-16.6%	950	1,083	(133)	-12.3%	1,729	1,903	(174)	-9.1%
5	566	572	(6)	-1.0%	369	465	(96)	-20.6%	1,102	1,146	(44)	-3.8%	2,037	2,183	(146)	-6.7%
6	1,147	1,042	105	10.1%	573	624	(51)	-8.2%	1,426	1,496	(70)	-4.7%	3,146	3,162	(16)	-0.5%
R 1-6	3,869	3,859	10	0.3%	2,492	2,928	(436)	-14.9%	6,351	6,914	(563)	-8.1%	12,712	13,701	(989)	-7.2%
7	363	333	30	9.0%	298	327	(29)	-8.9%	547	729	(182)	-25.0%	1,208	1,389	(181)	-13.0%
8	2,332	2,049	283	13.8%	2,731	2,497	234	9.4%	3,365	3,659	(294)	-8.0%	8,428	8,205	223	2.7%
9	604	471	133	28.2%	400	250	150	60.0%	1,837	1,733	104	6.0%	2,841	2,454	387	15.8%
10	3,397	2,521	876	34.7%	3,805	3,619	186	5.1%	12,067	10,188	1,879	18.4%	19,269	16,328	2,941	18.0%
R 7-10	6,696	5,374	1,322	24.6%	7,234	6,693	541	8.1%	17,816	16,309	1,507	9.2%	31,746	28,376	3,370	11.9%
TOTAL	10,565	9,233	1,332	14.4%	9,726	9,621	105	1.1%	24,167	23,223	944	4.1%	44,458	42,077	2,381	5.7%
% R1-6	37%	42%			26%	30%			26%	30%			29%	33%		
			4	1			4				1					

74%

70%



71%

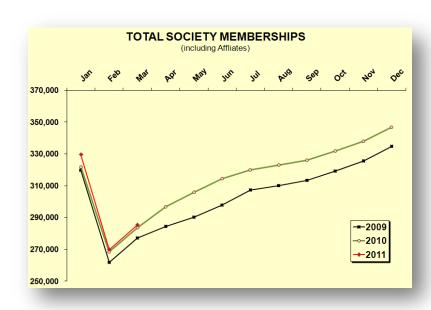
67%



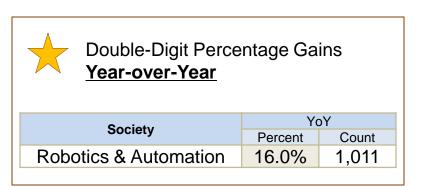
63%

58%

Society Memberships (including Affiliates) – Monthly YoY & Drivers



285,276 YoY +0.6% (last month, +0.9%)



YoY	
+ 1,626	Influence of Larger Societies
(+5,897)	Communications + 1,636 46% of the Power & Energy gains + 1.088
(10)	
(4,261)	Computer 79% of the declines
	+ 1,626 (+ 5,897)



Arrears-recovery also very important to the health of Society memberships





Developing Nations / e-Membership Update

Cumulative through **March**



2011 e-Membership by Region (Cumulative through Present Month)

e-Membership	R3*	R8	R9	R10	total
Count	42	3,137	3,016	7,621	13,816
% of <u>Eliqible</u> Higher Grade Members	36%	39%	52%	51%	48%
% of <u>All</u> Higher Grade Members	0%	7%	47%	19%	12%

^{*}R3 denotes Jamaica

2011 MD Drivers - e-Membership

March

By category, the % of eligible members who have selected e-Membership

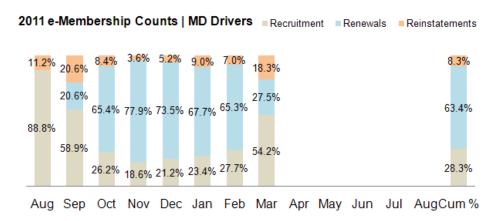
Cumulative Through Present Month	R3*	R8	R9	R10	total
> Recruits (new members)	45%	65%	76%	75%	73%
> Renewals (existing members)	26%	30%	45%	40%	38%
> Reinstates (former members)	73%	61%	70%	64%	65%

^{*}R3 denotes Jamaica





Developing Nations / e-Membership Update (cont.)



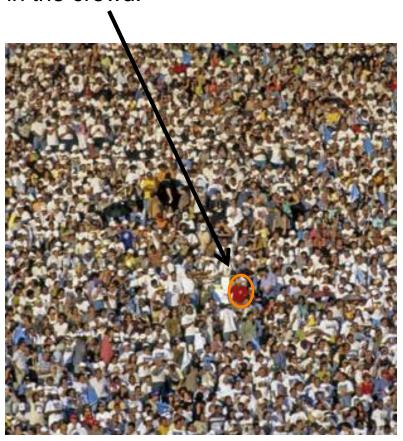
- Renewals have begun waning as a percentage of total counts
- ½-year dues a tremendous opportunity for jump-starting recruitment
- Regardless of any price (e-Membership or ½-year), individuals need to be convinced about the value of being a member

e-Membership Progress	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Cur	n %
Region 3 (Jamaica)	1	0	4	5	5	10	11	6	0	0	0	0	0		42
> Recruitment	1	0	2	0	0	2	4	1			[10	24%
> Renewals	0	0	1	5	4	6	6	2			!		<u> </u>	24	57%
> Reinstatement	0	0	1	0	1	2	1	3				į	<u> </u>	8	19%
Region 8	21	107	313	433	720	586	679	278	0	0	0	0	0		3,137
> Recruitment	15	46	90	75	116	109	177	131			i			759	24%
> Renewals	0	34	199	342	567	431	446	78		 i	; 	÷	; 	2097	67%
> Reinstatement	6	27	24	16	37	46	56	69		Γ	ī	T	1	281	9%
Region 9	63	133	350	481	671	557	505	256	0	0	0	0	0	'	3,016
> Recruitment	60	71	70	71	76	73	103	110			[Ţ]	634	21%
> Renewal	0	30	244	391	559	419	371	83		 		†	 :	2,097	70%
> Reinstatement	3	32	36	19	36	65	31	63		 	 	+ :	 	285	9%
Region 10	58	319	826	1,181	1,748	1360	1346	783	0	0	0	0	0		7,621
> Recruitment	51	212	229	244	475	403	419	475			i	 		2,508	33%
> Renewals	0	51	533	897	1182	845	836	201		 i	; 	÷	i	4,545	60%
> Reinstatement	7	56	64	40	91	112	91	107			[I]	568	7%
TOTALS	143	559	1,493	2,100	3,144	2,513	2,541	1,323	-	-	-		-		13,816
> Recruitment	127	329	391	390	667	587	703	717	0	0	0	0	0	3,911	28%
> Renewals	0	115	977	1635	2312	1701	1659	364	0	0	0	0	0	8,763	63%
> Reinstatement	16	115	125	75	165	225	179	242	0	0	0	0	0	1,142	8%



In Closing ... Membership Always Begins with the Individual Member

When we focus on "Membership" the member and their needs get lost in the crowd.



If we focus on the "Member" we strive to satisfy them, on their terms



"I feel welcome"

"My needs are met"

"I make a difference"

"I am the IEEE"

"I am a part of something great"

Truly satisfied members renew; truly satisfied members refer others to IEEE

Preview Topic

IEEE Sponsored Member Discounts & Insurance Programs



Lynn Koblin, CAE

Manager, IEEE Member Discounts
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Changing F.A.P.

- "Financial Advantage Program," (FAP) began in 1993 as an umbrella title for a variety of cost-saving financial products and other discounts
- This year, we retire FAP, and replace it with "IEEE Member Discounts," a more recognizable name and search term
- Rebranding activities began in March 2011



The F.A.P. Rebranding Activity

- IEEE offers discounts in a variety of categories, ranging from sponsored products to proprietary products
- This can be a poor user experience; Where does one begin to look for discounts?
- Now, we centralize discounts, within Member Benefits
- www.ieee.org/go/discounts



Rebranding Project Status

A new Web page went live week of 1 March, Replacing the FAP page

Regions and Sections were contacted via email and asked to replace the FAP banner With the IEEE Member Discounts banner and new URL

The change was announced in the MGA Member Benefits Bulletin, March issue

IEEE Member Benefits Staff appeared at the IEEE USA Annual Meeting, Region 3 meeting in March, and will be at the Regions 5 and 7 meetings in April









20018



page en français

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Activities & Services

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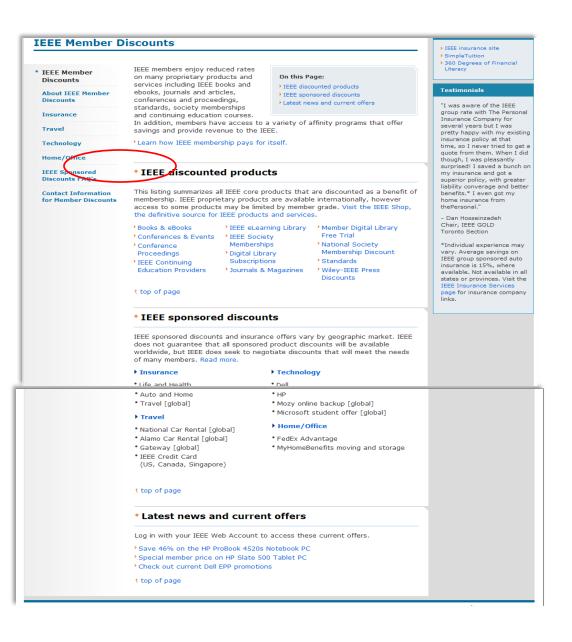


Looking to find an open position?







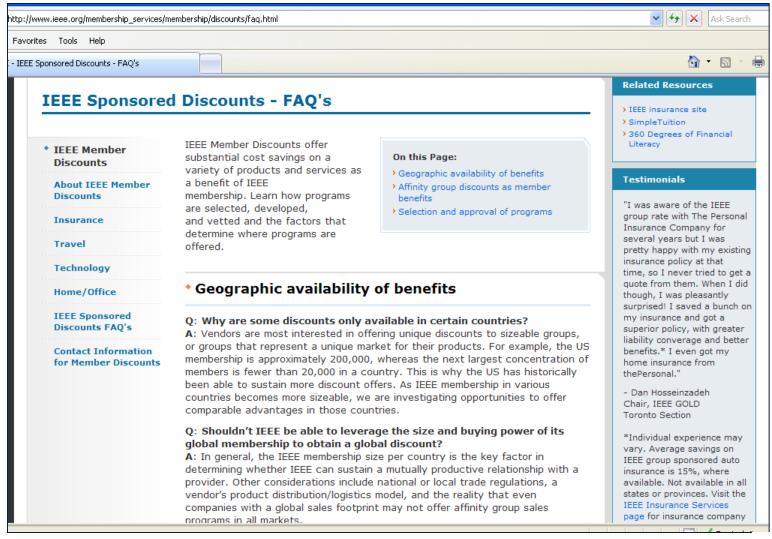


Discounts from Various OUs are Listed and linked From this central page.

Special offers, or Society discounts may be featured here.











Discounts Updates

- Insurance
 - New in 2011, we are adding Professional Liability in Canada
 - MetLife dental plan was added in 2010 in the US
- Technology
 - HP, available in US and Canada
 - Dell in many countries
 - Mozy.com is global
- Home/Office
 - MyHomeBenefits, long distance moving and storage
- Travel
 - Travel insurance, including long-term up to six months
 - Alamo and National rental cars around the world



Contact Info

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- M.thelen@ieee.org
- MGA Individual Benefits & Services Committee 2011 Chair, Peter Staecker
- www.ieee.org/go/discounts



Region MD Reports

Region 7 - Activities and Demographics



Lawrence Whitby
Region 7 MD Chair





What Affects Membership?

- Everything.
- Including what is done and what is not done.
- Is it possible to identify Section and Region activities that could be viewed from the membership perspective?



Recruitment/Retention

- Which activities qualify for recruitment?
- Which activities qualify for retention?
- Can an activity provide both?



Recent Activities

- Local Chapter Events.
 - Allow both members and nonmembers to attend and participate with no discrimination between members and nonmembers (price, status, etc.). All participants are equal.
 - Recruit nonmembers at these events.
 - Retention/Recruitment.



Senior Member Elevation

- Develop an event aimed at elevating qualified IEEE members to senior members.
- Genuine appreciation from members.
- Potential untapped volunteer pool.
- Retention.



Student Sections

- My data indicates that student section membership is cyclical.
- Perhaps one of the reasons for the cyclical nature is that during a rise in membership, student sections try to apply pressure on Section Executives, cause tension, and eventually cause student memberships to decrease.



Student Sections

- Sections need to manage Student Sections as a part of the Section within the framework of the Section's revenues and expectations.
- Recruitment/retention.



Industry Outreach

- Involve as many people from industry as possible. They can bring the business expertise and the ability to balance competing entities.
- Recruitment/retention.



Youth

- Attract as many young people as possible into the Section Executive positions, even if they are assistants to start.
- IEEE is an excellent training ground for budding executives that can rely on their IEEE experience as their careers progress.
- The enthusiasm and new ideas from the youth can be dynamic and inspirational.
- Recruitment/retention.



Question/Demographics

Recent economics information in Canada suggests that the worker/retiree ratio is dwindling to almost one working person/retiree. This is putting pressure on pensions and retirement funds.



Question/Demographics

Recent economics information in Canada suggests that the worker/retiree ratio is dwindling to almost one working person/retiree. This is putting pressure on pensions and retirement funds.



Question/Demographics

- Is there a demographic shift occurring in IEEE in which there may be a sudden increase in Life Members that are supported by a smaller fraction of IEEE members?
- If this could occur, this will affect IEEE revenues and, ultimately, Section rebates and overall operations. Any thoughts?



Region MD Reports

Region 9 Learned Lessons



Ing Gustavo Giannattasio Region 9 MD Chair



> MEMBERSHIP LIFECYCLE INVITE

First Exposure
Welcome at University new
students and orientation talks

Invitation to share fun Technical trips, Power Facilities, Dams TV Stations, Datacenters





>MEMBERSHIP LIFECYCLE CHALLENGE & MAINTAIN

TISP Collaboration with Team Leaders Interaction and Teamwork

Branch tech contests
Branch Logo
Blog Contest
Photo contest







Advancing Technology for Humanity

> MEMBERSHIP LIFECYCLE BUILD VALUE FOR YOUNG

MORE FUN
Sport, Chess, P-Pong Competitions
Social parties, Yuri's Night

OPPORTUNITIES
Job opportunities
Project participation
Performance Rewards



☐ MEMBERSHIP LIFECYCLE MAKE ROOM FOR GROWTH



PROMOTIONS STEP Programs

GOLD ACTIVITIES
Mentoring Branches
Project Leadership



> MEMBERSHIP LIFECYCLE INCENTIVES

LONG TERM RECOGNITION

Best Chapter
Best Regional Volunteer
Best Regional Project
Best Recruitment section
Member Advancement





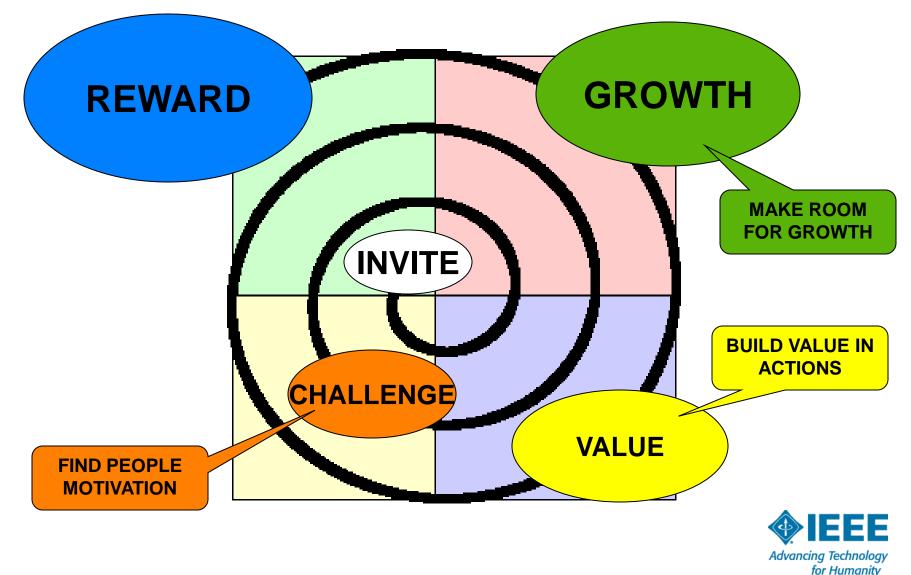
>MEMBERSHIP LIFECYCLE PROMOTION

MD Talks at Section technical events **MD Talks at Chapter DL Activities** MD Booth at Conferences **Joint Activities with PMI** Joint Activities with Engineering Associations. Key note speakers at Forums y external congress (Telecom, Internet)





SECTION ENABLING CYCLE FOR MEMBERSHIP



Business Cycle Spotlight

IEEE Life Members - a valuable resource



George McClure, 2011 Chair IEEE Life Member Committee *g.mcclure* @ieee.org





Growing Older....

I still have a full deck; I just shuffle slower now. ~Author Unknown

The key to successful aging is to pay as little attention to it as possible. ~Judith Regan

Men do not quit playing because they grow old; they grow old because they quit playing. ~Oliver Wendell Holmes





Topics to discuss

- About Life Members
 - What is the Life Members Committee
 - Life Member Qualifications
- Data Analysis
 - LM Membership Statistics
 - Affinity Group Summary & Activities
 - How LM Groups can help with MD efforts
- Life Members Fund
 - Projects support by the LMF
- Questions



IEEE Life Members Committee

- Joint committee of IEEE and the IEEE Foundation
- Provide leadership in the identification of, and support to the interests of the Life Members (including future Life Members) in activities of the IEEE
- Manages the IEEE Life Members Fund and solicits charitable contributions to the Fund



The LMC....

- promotes the interests of, and act on behalf of the best interests of, Life Members and other older members;
- seek ways to encourage continued IEEE activity and involvement by Life Members at all levels of IEEE;
- take an active role in encouraging the establishment of IEEE Life Members Affinity Groups in the Sections so that those who are at a similar stage in their careers can share experiences and find ways to remain active;
- stimulate and monitor contributions to the IEEE Life Members Fund;



What is a IEEE Life Member?

- An IEEE member who ...
 - is 65 years of age or older
 - has been an IEEE member for such a period that the sum of his/her age and his/her years of membership equals or exceeds 100 years.
- It is effective on 1 January of the year immediately succeeding the year in which the requirement for the Life Member category has been satisfied.
 - i.e. if you turn 65 in 2011 & have been a member 35 years you will become an LM effect 1 January 2012.





Benefits of Life Members.

- Dues and regional assessments are waived for a Life Member.
 - For qualifying LMs Society dues waived when a member for 5 or more years
- Differential fee at IEEE Conferences
- Continue to receive the same benefits that are available to other IEEE members

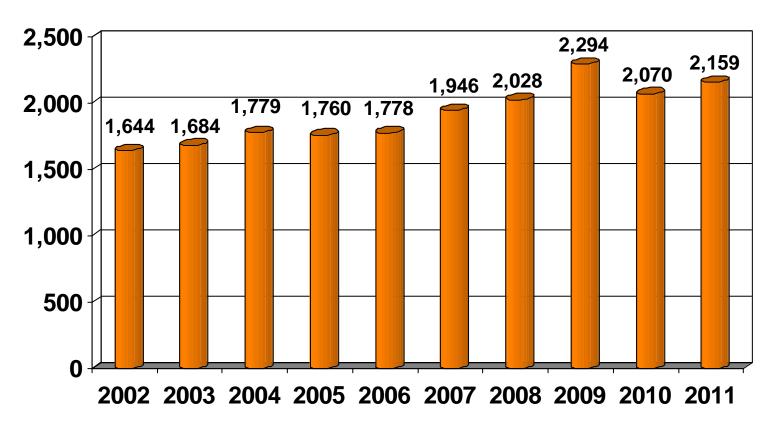


Do I need to apply to become a LM?

- No it is an automatic process
 - Members who qualify each year are notified by mail in the fourth quarter of the qualifying year
 - Receive a gold Membership Card and a certificate signed by the IEEE President
- An individual is always a Life Member but they must annually confirm their willingness to continue active membership.



LM Elevations by Year





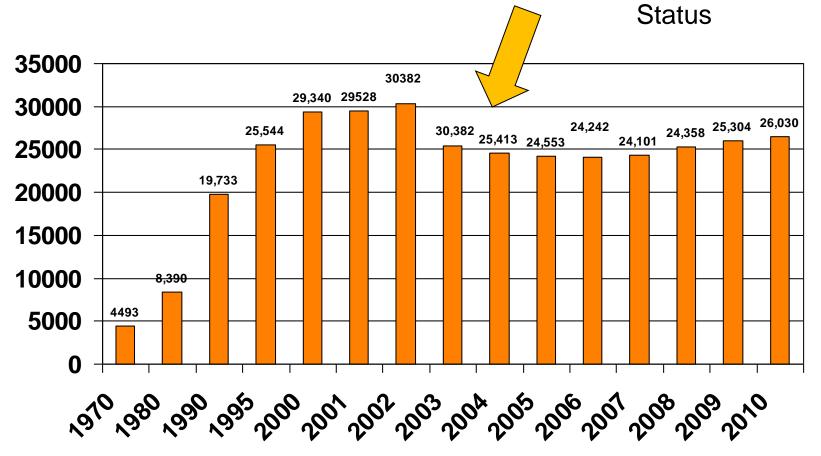


LM Statistics



Life Member Totals

In 2003, IEEE required annual confirmation by members – LM

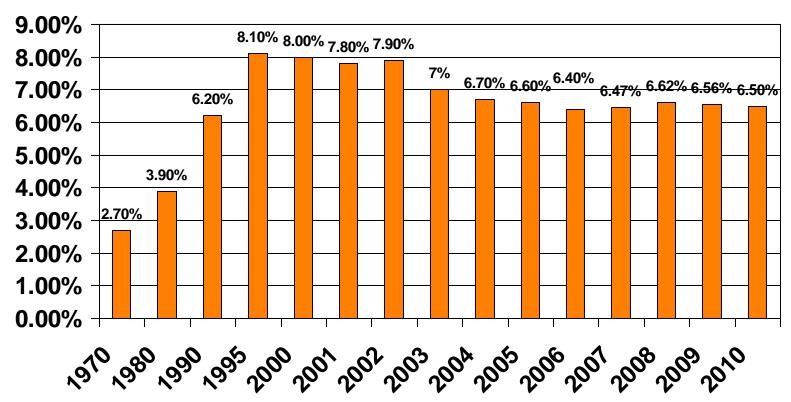


All data is year-end.





Life Member % of Total IEEE Membership



All data is year-end.





Life Members by Region (13 April 2011)

Region	LF	LS	LM	Total
1	527	1,147	3,451	5,125
2	353	965	2,532	3,850
3	274	983	2,334	3,591
4	159	516	1,319	1,994
5	184	684	1,617	2,485
6	567	1,479	4,277	6,323
7	131	259	597	987
8	233	331	631	1,195
9	11	94	110	215
10	254	258	468	980
	2,693	6,716	17,336	26,745





Life Members in Arrears (13 April 2011)

Region	Arrears #	Region	Arrears #
1	401	6	457
2	283	7	50
3	251	8	73
4	116	9	21
5	135	10	68
		Total	1,855

 IEEE Contact Center reaches out to Life Members who have not renewed membership for 2011.



LM Affinity Groups



IEEE Affinity Groups

Parent/Affinity Group	# of Units Dec 2010
MGA Graduates of the Last Decade	163
IEEE Women in Engineering	102
IEEE Life Members Committee	66
IEEE USA Consultants Network	48



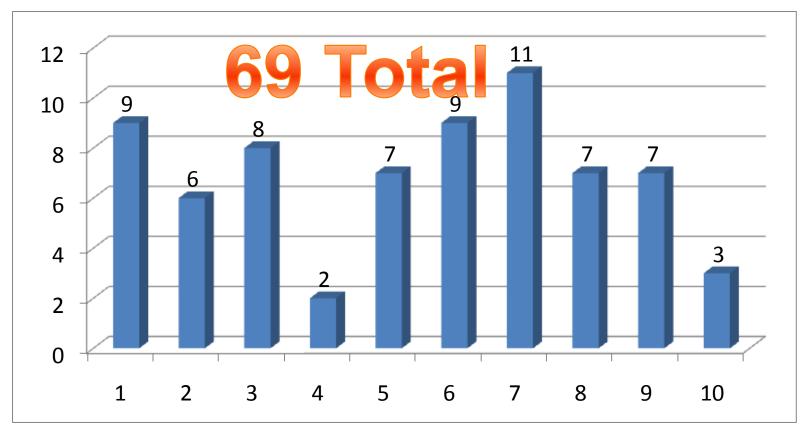


Affinity Groups

- An affinity group is a non-technical subunit of a Region, one or more Sections or a Geographic Council.
- Life Members Groups:
 - enable Life Members to retain active IEEE associations;
 - contribute to the social good in their communities;
 - advance the professional interests of IEEE;
 - allow members to enjoy each other's company.



Active LM Affinity Groups by Region (13 April 2011)







2010 LM Affinity Groups

- Over 200 meetings/events reported
- Over 5,000 participants
- Activities included:
 - Participation in Engineers Week activities
 - Section Awards Dinner
 - Providing technical presentations
 - Participate in Teacher In Service Program



How LM Affinity Groups can help...

- Life Members are willing and able to help
 - Staff membership booths at conferences
 - Serve as mentors to others within the Section
 - Serve as MD Officers (or other positions)
 within the Section



How MD Volunteers Support the First Year Member Experience and how LMs Can Help?

Recommended Best Practices

- Newsletter/Website Recognition of new members
- New Member Orientation Registration
- Greeting Cards Mailed to New HG members
- New Member Social

Questions

- Can LM Volunteers and LM AGs help MD Volunteers in Supporting the First Year Member Experience in their Sections?
- In which segments of the job they could help?

Answers

- Yes, LM Volunteers and LM AGs could help in Supporting the First Year Member Experience in their Sections
- They can take any part of the job





How LM Volunteers and LM AGs Can Support the First Year Member Experience

Greeting Cards Mailed to New HG members

A message from a Life Member could help in moving new members to renew

New Member Social

- The LM AG could be the co-sponsor of the New Member Social Meeting
- The LM AG could prepare an IEEE and Section History Presentation for the New Member Meeting
- LMs could present some good examples/practices from their life experience



Opportunities for Growth – No LM Affinity Groups

Region	Section	Total Active LMs			
2	Baltimore Section	510			
6	Orange County Section	469			
6	Coastal Los Angeles Section	442			
6	San Diego Section	431			
1	Connecticut Section	429			
5	Denver Section	343			
6	Oregon Section	339			
1	New Jersey Coast Section	321			
3	Eastern North Carolina Section	286			
1	Princeton/Central Jersey Section	285			
4	Southeastern Michigan Section	281			
5	Houston Section	258			
6	Sacramento Valley Section	237			

Highest number of Life Members in Sections without Affinity Groups





IEEE Life Members Fund



Goal of LMF

Supports activities of interest to Life Members, potential engineers and engineering students that reflect the breadth and range of the engineering field, and that make a significant, positive, global impact on the profession.



LMF Young Engineers Grants

Engineers Without Borders Teach Sustainable Technology

Microhydro System Powers 8 Households













LMF Young Engineers Grants

Engineers Without Borders Teach Sustainable Technology

Safe Water Plan

- Engineering Consulting for community spring water source
- Community Workshops
- Water Monitoring & Treatment
- Household Disinfection







Middle School Robotics and Engineering

Program

Enabled teachers in under-served middle schools in Seattle, WA area to inspire and engage students in science, technology,

engineering and math (STEM) fields



Girls Discover..... Engineering!

Women engineers and student mentors from Ohio State University helped 289 middle School girls explore the impact of technology & the rewards of engineering as a profession







Daytona Section Small Radio Telescope (SRT) Program

Comprehensive program intended to increase the understanding of science and electrical engineering in schools & universities of greater Daytona, FL



Dr. Hugh Ward and Dr. Jianhau Liu secure the antenna assembly



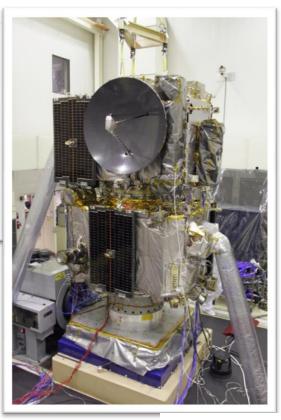
Film Promoting the Field of Electrical

Engineering











LMF History Grants

Celebration of the Invention of PKS Cryptography

Commemorating the discovery of Public Key Cryptography at the United Kingdom Government Communications Headquarters (GCHQ) in 1960-75 with the 100th IEEE Milestone





Advancing Technology for Humanity

Discussion & Questions



Region 1

- Boston Section
- Long Island Section
- New Hampshire Section
- New York Section
- North Jersey Section
- Rochester Section
- Schenectady Section
- Syracuse Section
- Worcester County Section

- Cincinnati Section
- Cleveland Section
- Northern Virginia Section
- Philadelphia Section
- Pittsburgh Section
- Washington Section





Region 3

- Atlanta Section
- Daytona Section
- Florida West Coast Section
- Louisville Section
- Melbourne Section
- Orlando Section
- Palm Beach Section
- Winston-Salem Section

- Cedar Rapids Section
- Chicago Section



Region 5

- Central Texas Section (Austin)
- Central Texas Section (San Antonio)
- Dallas Section
- Fort Worth Section
- Kansas City Section
- New Orleans Section
- Oklahoma City Section
- Wichita Section

- Albuquerque Section
- Buenaventura Section
- Los Alamos/Northern New Mexico Section
- Montana Section
- Oakland-East Bay Section
- Phoenix Section
- San Francisco Section
- Santa Clara Valley Section
- Seattle Section





Region 7

- Canadian Atlantic Section
- Hamilton Section
- Kingston Section
- London Section
- Montreal Section
- Ottawa Section
- Peterborough Section
- Southern Alberta Section
- Toronto Section
- Vancouver Section
- Winnipeg Section

- Croatia Section
- France Section
- Israel Section
- Italy Section
- Spain Section
- Switzerland Section
- U.K.& Rep Of Ireland Section





Region 9

- Argentina Section
- Chile Section
- Colombia Section
- Panama Section
- Peru Section
- Puerto Rico & CaribbeanSection
- South Brazil Section

- Bombay Section
- New South WalesSection
- Tokyo Section





thank you questions?





Updates & Reminders / Direction



Aleksandar Szabo
Chair, 2011 IEEE Membership
Recruitment and Recovery (MRR)
Committee



a.szabo@ieee.org



Reminders / Updates



□ IEEE Annual Statistics 2006 - 2010 year-end data is accessible with your IEEE Web Account at

http://www.ieee.org/membership_services/membership/statistics/annual_report_of_the_secretary.html

Report new officers via the online reporting at http://www.ieee.org/societies communities/geo activities/required reporting/officer_forms.html



Wrap Up / Direction – MD Prioritization

- January through April
 - 85% effort Retention / Arrears Recovery
 - 15% effort Recruitment
- May through August
 - 10% effort Arrears Recovery
 - 90% effort Recruitment



- 85% Recruitment
- 15% Renewal monitoring



All the while ... MD Staff support:

- Retention / arrears recovery campaigns, electronic and print (through August)
- Recruitment / incomplete applications / reinstatement campaigns (monthly)
- Recruitment / authors outreach (May timeframe)





Future MD Webcast Topics & Speakers – Tentative Schedule

MAY

- New Corporate Workgroups Product/ with membership integration
- Upcoming Student Elevation

JUNE

- IEEE.tv Updates Mobile Apps
- mylEEE Updates







Wrap Up / Direction – Next Webcast

Saturday, 21 May 2011

January	February	March	
April	May	June	
July	August	September	
October	November	December	





Thank you Questions?





Open Floor Q&A





Webcast Notes – Raising Questions

- When we reach the Q&A portion of the webcast, the Operator will announce any attendees who have a question, may place their question in queue.
- Place your question in queue by pressing 1, then 4 on your phone. The Operator will announce them in the order received.
- You can continue to ask topical questions using the chat box during the entire webcast. They will be presented by our Moderator to the appropriate presenter for response.
- Some questions in the Chat Box may be responded to during the webcast by presenters or moderator.





APPENDIX





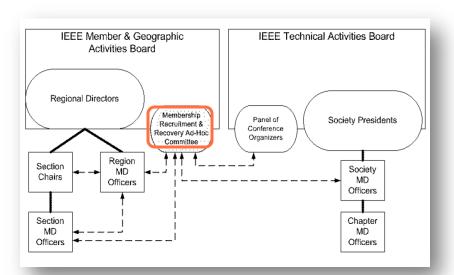
Appendix Field Team Resources





MRR Team Development – Engagement

- Alignment with the new MGA mission and values
- Volunteer & Staff partnership
- MD position vacancies
- Regional Training
- Partnering across IEEE
- MD Portal & Virtual Community



If the MGA is Successful ...

IEEE member satisfaction & relevance is growing and reflected in improved retention and total membership

The MGA is a data-driven organization that proactively anticipates and reacts to the needs of the member and the profession

The MGA facilitates recruitment, training, development of IEEE volunteer leaders

The MGA facilitates successful regions, sections, chapters, and affinity groups

The MGA is responsible for all aspects of member and membership activities with the IEEE

The MGA ensures a "home(s)" for every member

Technology professionals will understand IEEE membership's importance in their careers

The MGA will develop sections, and regions and reward them based on their measured success

The MGA facilitates communications and engagement opportunities for IEEE members in multiple ways

IEEE and its members' achievements are universally recognized



The Regional "Field Team" (2011)



R1 - Gim Soon Wan



R6 - Randall G. Redondo





R2 - Javvad Qasimi



R7 - Lawrence Whitby



R3 - Jim Anderson



R8 - Dirk Van Hertem



R4 - Mohamad Berri



R9 - Gustavo Giannattasio



R5 - Robert Scolli



R10 - Hang-Bong Kang





Cim Soon Mon

aimanan @iaaa ara

The Regional "Field Team"

Gim Soon wan	R1	gimsoon@ieee.org
Javvad Qasimi	R2	javvad@ieee.org
James M. Anderson	R3	jim.anderson@ieee.org
Mohamad Berri	R4	mberri@ieee.org
Robert Scolli	R5	r.scolli@ieee.org
Randall G. Redondo	R6	rredondo@ieee.org
Lawrence Whitby	R7	lwhitby@ieee.org
Dirk Van Hertem	R8	dirk.vanhertem@ieee.org
Gustavo A. Giannatta	asio R9	gianna@ieee.org
Hang-Bong Kang	R10	hbkang@catholic.ac.kr
Aleksandar Szabo	MRRC	a.szabo@ieee.org
Cathy Downer	IEEE Staff	c.downer@ieee.org
John Day	IEEE Staff	j.day@ieee.org

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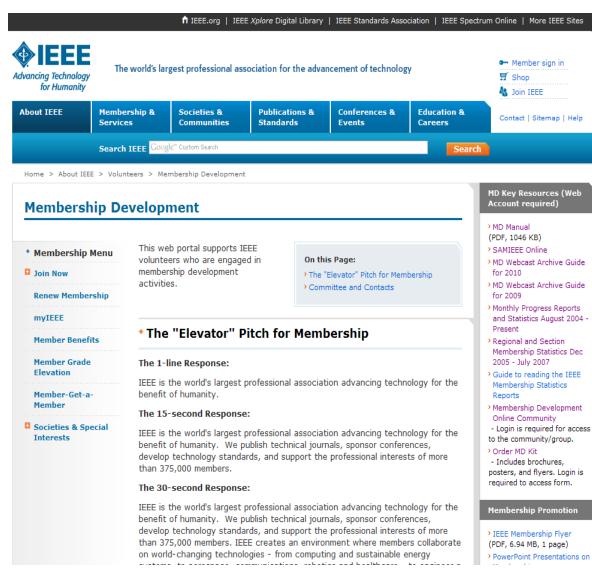
Membership Development Portal – www.ieee.org/md

Member sign in

Contact | Sitemap | Help

₩ Shop

Join IEEE



- Membership Reports
- MD Online Community
- SAMIEEE access
- Membership **Development Manual**
- Member benefits at a glance (One-page flyer)
- Recruitment programs and tools
- MD Kits online order form
- Benefit Development Toolkit: Regions 7-10
- Presentation templates
- IEEE membership statistics





The world's leading professional association for the advancement of technology

SELECT KIT

Online Order Form available



On-Demand Kit Order Form: IEEE Membership Development

Introduction: This online ordering form is a resource for membership development officers. You can now select a Kit to compliment your need of membership development materials â€" either for a meeting or event.

Meeting Kit (e.g, Section, Regional, Society or Leadership meetings)				
	Small	Large		
Membership Recruitment Brochure Higher Grade Membership Application Pad Promotional Poster for IEEE Membership MGM Fliyer MGM Business Card Assorted IEEE promotional items • Bumper Stickers	10 1 2 5 25	20 1 5 10 50		
Foam Puzzles	5	10		
Assorted Bookmarks	10	15		
First Year Member Cards and Envelope First Year Member Flyer myIEEE Information Sheet IEEE.tv Information Sheet	1 set 1 5 5	1 set 1 10 10		

Event Kit (e.g., Conferences, Congresses, tradeshows, e	tc)	
	Small	Large
Membership Recruitment Brochure	20	0
1-Page Membership Flyer	0	100
Professional Grade Membership Application Pad	1	2
Promotional Poster for IEEE Membership	5	5
MGM Flyer	10	15
MGM Business Card Assorted IFFF dive-aways	50	75

Large









Online MD Resources

- The web page to join the IEEE
- The web page for MD volunteers
- The web page for IEEE benefits
 - www.ieee.org/benefits
- Your Region web page
- Your Section web page
- Your Chapter web page
- Your Conference web page
- Your Student Branch web page

www.ieee.org/join www.ieee.org/md

www.ieee.org/?? www.ieee.org/?? www.ieee.org/?? www.ieee.org/?? www.ieee.org/??



Appendix International Phone Numbers MD Webcast







U.S. and Canada 800 926 6502 Participant Dial in Code: 5625506 Toll-free numbers for April 2011 MD Webcast

Argentina (2): 08006663397 Australia (2): 1800701937 Austria (2): 800293053 Brazil (2): 08008916997 Bulgaria (2): 008001171111 Chile (2): 12300208970

China Unified (2): 8008190031 Colombia (2): 018005180865

Croatia (2): 0800223264

Czech Republic (2): 800700965

Denmark (2): 80889269 Estonia (2): 8000100335 Finland (2): 0800116654 France (2): 0800911922 Germany (2): 08001807083 Hong Kong (2): 800968283

Hungary (2): 0680019056

India (2): 8001007108

Indonesia (2): 0018030176654

Ireland (2): 1800949100 Israel (2): 1809457755 Italy (2): 800788945

Japan (2): 00531160882

Latvia (2): 80003911

Lithuania (2): 880031204

Malaysia (2): 1800813988 Mexico (2): 0018005146622 New Zealand (2): 0800451321

Norway (2): 80019903

Panama (2): 008002266830

Peru (2): 080054557

Poland (2): 008001124244 Portugal (2): 800819841 Russian Federation (2):

81080027371012

Singapore (2): 8001012058 South Africa (2): 0800983485

Spain 900947647 Sweden 20796588

Switzerland 800896799

Taiwan 809090672

Thailand 0018001562051400

Ukraine 800504799

United Kingdom 8004961447

Uruguay 40190457

Venezuela 8001029601



